



A MITEL
PRODUCT
GUIDE

MiVoice MX-ONE

Flexible Public CLI Number Configuration- Operational Directions

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For generic extensions, there is an option to use an alternative Flexible CLI number set either by I/O-command, by end-user procedure or through CSTA service request, for example the mobile phone number in the PLMN, or fix PSTN subscriber number, representing the generic extension (primarily for RXNs).

Prerequisites

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This chapter contains the following sections:

- [Common Public Number](#)
- [An Extension Group Number](#)

2.1 Common Public Number

To use a common public number, it must be configured. See *Common public directory number OPERATIONAL DIRECTIONS*.

2.2 An Extension Group Number

To use extension group number, it must be configured. See *Group Hunting, GH OPERATIONAL DIRECTIONS for PBX groups and Automatic call distribution, AC OPERATIONAL DIRECTIONS for CTI/ACD groups*.

I/O terminal.

These Operational Directions refer to the following other commands and operation directions:

| | |
|--------------------------------|-------------------------|
| Command descriptions: | extension_option |
| Operational Directions: | CSTA Server Phase III |

Configuration of Flexible Public CLI Number

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To use a number in the PLMN/PSTN, you must use command `extension_option` to set the number.

When the user activates the Flexible public CLI function (procedure *FC*), the following approved numbers can be used for the Calling Line Identity when calling a public destination.

- A restricted number, procedure *FC*0#
- Common public number for the PBX or LIM, procedure *FC*1#
- A number in the PLMN/PSTN set by command `extension_option`, procedure *FC*2#
- An extension group number (PBX/CTI), procedure *FC*3<group number>#

When the user deactivates the optional Flexible public CLI number function (procedure #FC#), the user's own directory number will be displayed as the calling/connected party number.

The functionality works over the CSTA interface if the application has implemented it, and a CSTA event is sent when the Flexible public CLI number is set or changed through a command, procedure, or CSTA request.

Termination

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If any exchange data will be changed, a dump to backup media must be performed. See the operational directions in the *Administrator User's Guide*.

